

## **Weather, Holidays and Waste/Recycling Collection**

... A note from Waste Management

### **Weather Related Service Interruption**

Safety is our number one priority. Should the conditions on the road be unsafe for us to operate in your service area and community you may experience a 1 day delay in service.

### **Holiday Schedule**

Waste Management observes the following holidays. If one of the below holidays falls on or before your pickup day, please call to verify your day. ( 800-847-5303)

- ❖ New Years Day
- ❖ Memorial Day
- ❖ Independence Day
- ❖ Labor Day
- ❖ Christmas Day
- ❖ Thanksgiving Day

### **What if I have a question about my service?**

Finding out about your service couldn't be any easier and is just a click away.

- Log on to our website WMNHME.COM for up to the minute service information. Links to our weather and holiday alerts can be found on the top of the page. We also have a LIVE CHAT link that will allow you to "chat" real time with one of our knowledgeable and friendly customer service representatives.
- Contact our Customer Service Center:
  - Phone: (800) 847-5303
  - Email: NHMECustomerService @wm.com
- Our holiday and weather service delays are broadcasted on the following media outlets:
  - Newspapers: Rochester Times, Fosters
  - Radio: WOKQ, WTSN, WKNE, WINQ, WKBK, WSNI, WZBK (am),  
Q106.5, 898.5, 93.5, WGAN, WPOR, WBCM
  - TV: BCTV, WABI TV5, CH 6 WCSH, CH8 WMTW, CH13 WGME